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PATENT  
Attorney Docket No.: 026808-003100US  
Client Ref. No.: BL-232

TOWNSEND and TOWNSEND and CREW LLP

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

SAXENA, Piyush et al.

Application No.: 10/802,190

Filed: March 17, 2004

For: WEB-ENABLED UPS

Customer No.: 20350

Confirmation No. 3429

Examiner: RUTLAND WALLIS,  
Michael

Technology Center/Art Unit: 2836

### AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated April 10, 2007, please enter the following  
amendments and remarks:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Drawings** begin on page 3 of this paper and include both an attached  
replacement sheet and an annotated sheet showing changes.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 4 of this  
paper.

**Remarks/Arguments** begin on page 11 of this paper.